

Black Duck Accelerate Implementation Package

The services described in this **Black Duck Accelerate Implementation Package** (the “**Services**”) are provided by Black Duck® and/or its Affiliates (collectively, “**Black Duck**”) to Customer in accordance with the terms of this Services Package and are subject to the terms and conditions of the purchasing agreement to which this Services Package is attached (the “**Purchasing Agreement**”) and such terms and conditions are incorporated herein by reference. All capitalized terms that are not defined in this Services Package will have the meaning set forth in the Purchasing Agreement.

1 Overview

The Accelerate Implementation Package from Black Duck offers rapid onboarding and long-term growth through expert guidance and best practice education. Specialists work directly with your team to minimize time-to-value and maximize ROI.

Black Duck evaluates your requirements, reviews your DevSecOps program, and develops a tailored solution architecture and project plan to ensure successful deployment and adoption.

The Black Duck team partners with Customer to complete deployment, configuration, and integration of the Black Duck products, aligned with your goals and design.

The package includes:

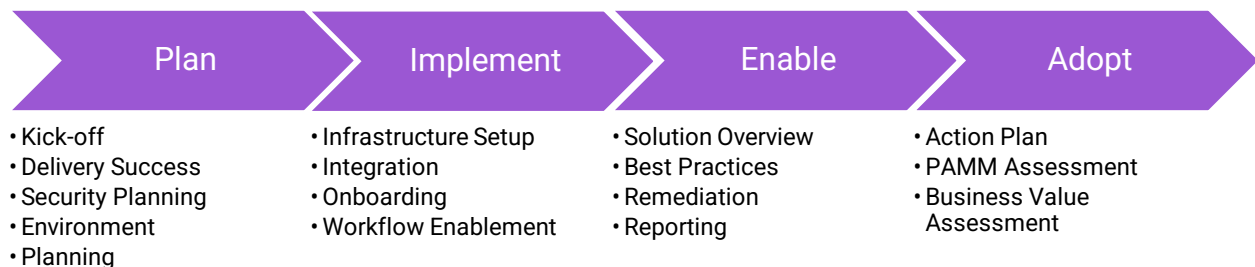
- Installation and setup of Black Duck product(s)
- Integration into your SDLC processes
- Onboarding up to five (5) codebases
- Co-development of Runbooks
- Delivery of up to two (2) end-user training sessions

After completion of the above services, Black Duck provides an action plan to support ongoing adoption and success.

2 Approach

Black Duck collaborates with the Customer to understand their requirements, develop a detailed project plan, and execute the agreed-upon plan for deploying the in-scope products, collectively referred to as the “**Black Duck Solution**”. Upon completion, Black Duck provides guidance to support the Customer’s adoption of the Black Duck Solution.

Figure 1 Services Approach



1. **Plan** – Black Duck works with the Customer team to understand the state of their security program, solution requirements, deployment environment and success criteria. Black Duck will present a tailored project plan to implement and integrate the Black Duck Solution.

This includes the delivery of:

- **Security Plan** – A Security Plan providing guidance on Governance, Enforcement and Compliance, Security Defect Discovery, Security Defect Management, SDLC Integration
 - **Solution Architecture** - Black Duck will collaborate with Customer team to create a Solution Architecture detailing the deployment and integration of in-scope products into the SDLC.
 - **Project Plan** - Black Duck will create a Project Plan that outlines the steps required to implement the Black Duck Solution and to lay out the activities and key milestones to ensure successful delivery.
2. **Implement** – The Black Duck team executes on the mutually agreed Project Plan to implement the Black Duck solution. This includes the:
- Installation and configuration of the one (1) instance of the Black Duck Solution
 - Integration into Software Development Life Cycle (SDLC) using out of the box functionality. Including the integration with:
 - One (1) supported IAM solution,
 - One (1) supported issue tracking system.
 - Onboarding of up to five (5) codebases onto the Black Duck Solution, each with:
 - One (1) supported SCM Integration
 - One (1) supported CI/CD Integration
 - Integration with one (1) supported IDE
 - Setup of Automated scanning so they occur at regular intervals, and
 - Configuration of Policy Rules.
3. **Enable** – Once the Black Duck Solution is deployed, Black Duck works to enable Customer on the solution. This may include:
- Review of the issues and guidance on remediation,
 - Best practices sessions, and
 - Up to two (2) End-user training session.
4. **Adopt** – Once Customer is enabled, the Black Duck will provide guidance to Customer on how to adopt the Black Duck Solution by partnering with the Customer team to develop product runbooks and completing a Product Adopt Mature Model (PAMM) assessment., which are used to help to track and identify key activities to increase the adoption of the Black Duck Solution.

During the completion of this phase, Black Duck will:

- Partner with Customer to develop a runbook for the Black Duck Solution,
- Complete a PAMM assessment for each in-scope product, and
- Creation of an Action plan with recommended next steps.

NOTE: For purposes of the Services, Black Duck considers a codebase as source code with the following attributes:

- Checked out from the same source code management ("SCM") repository,
- Uses the same compiler for a given supported programming language,

- Utilizes the same build infrastructure and scripts, and
- If multiple checkouts are required (each building a particular component or microservice), then each checkout:
 - comprises a part of a cohesive system, and
 - consistently communicates with other components (e.g., direct function call, library, or REST API) to provide the required functionality.

3 Service Delivery

3.1 Location

Services will be delivered remotely.

Onsite delivery is available at an additional cost and requires a signed agreement. Travel and expenses for the onsite delivery will be billed separately based on actual costs.

3.2 Language

All Services and supporting material are provided in the English unless previously agreed on.

4 Scope of Services

The scope of this Implementation is limited to the currently supported versions of the following Licensed Products:

Product
Black Duck® SCA
Black Duck® Coverity®
Black Duck® Polaris™ Platform
Black Duck® Seeker
Black Duck® Software Risk Manager™

5 Duration

All Services described in this package shall be completed within 270 days from the project kick-off date or before one year from the Start Date set forth in the Purchasing Agreement.

6 Prerequisites and Dependencies

The following is a list of requirements and dependencies that Customer must meet to enable Black Duck to perform the Services as described in this Services Package:

- 1 Provide a primary point of contact with a deep understanding of their requirements for the in-scope Black Duck Product(s).
- 2 Have access to the internet to be able to access the self-guided material and Black Duck Community resources.
- 3 Have access to an active license for the in-scope Black Duck Product(s).
- 4 For on premise deployments:

- Have admin access to the machines that will host the in-scope Black Duck Product(s), and
 - Ensure the target machines meet the in-scope Black Duck Product(s)' hardware, software and OS requirements.
- 5 For SaaS or Hosted Customers, access to the tenant or hosted instance of the in-scope Black Duck Product(s).
 - 6 Identify the codebases that Black Duck Product(s) will analyze.
 - 7 Ensure a successful regular build (i.e., not using Black Duck Product(s)) of each codebase has been completed on the build server.
 - 8 Provide access to system administration assistance for any hardware or networking issues.

If Customer does not meet the prerequisites and dependencies described above, and to the extent that Black Duck is unable to perform the Services because of Customer's failure to meet those prerequisites and dependencies, Black Duck will not be obligated to perform the affected Services.

7 Purchasing Agreement

The parties shall mutually agree to the schedule for the performance of the Services, subject to the terms of the Purchasing Agreement and this Service Package. All Services described within this Services Package must be used within one year of the Start Date set forth in the Purchasing Agreement pursuant to which the Services were purchased. Unused services are non-refundable and non-transferable pursuant to the terms and conditions of the Purchasing Agreement. Performance of Services is subject to scheduling and Customer availability.

End of Services Package