

Black Duck Enable and Accelerate Implementation Packages

The services described in this **Black Duck Enable and Accelerate Implementation Package** (the “Services”) are provided by Black Duck® and/or its Affiliates (collectively, “Black Duck”) to Customer in accordance with the terms of this Services Package and are subject to the terms and conditions of the purchasing agreement to which this Services Package is attached (the “**Purchasing Agreement**”) and such terms and conditions are incorporated herein by reference. All capitalized terms that are not defined in this Services Package will have the meaning set forth in the Purchasing Agreement.

1 Overview

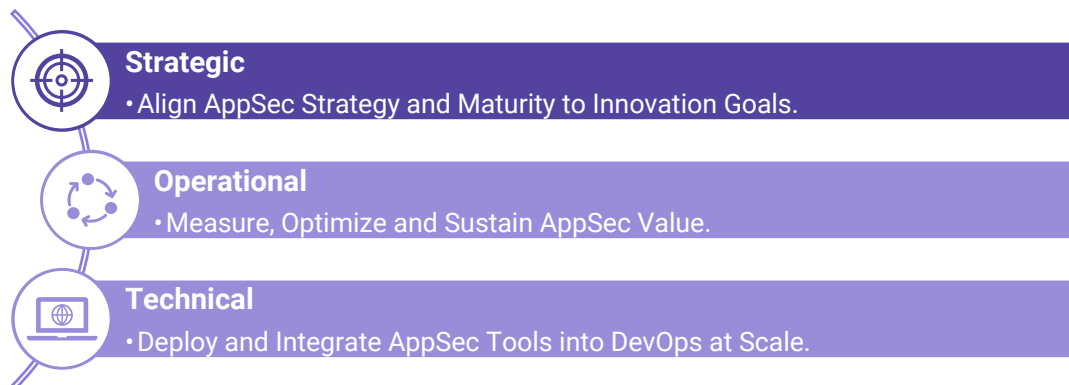
The Black Duck Implementation Package is designed to deliver a comprehensive, end-to-end approach for integrating Black Duck Solutions into Customer development workflows. Leveraging our Strategic-Operational-Technical (SOT) framework, this package aligns security initiatives with organizational innovation goals, embeds measurable value through operational excellence, and ensures seamless technical deployment within DevOps processes. By combining tailored planning, expert implementation, and ongoing adoption support, the package empowers teams to accelerate secure software delivery while maximizing the return on security investments.

2 Service Delivery

2.1 Strategic-Operational-Technical (SOT) framework

The Strategic-Operational-Technical (SOT) framework defines how our team delivers measurable, end-to-end value across the application security lifecycle. Each pillar reinforces the other – connecting business strategy, operational performance, and technical execution into one-cohesive experience.

Figure 1 - Capabilities



Strategic

Align Application Security strategy and maturity with the organization's software innovation goals. We partner with executives to map risk, investment, and innovation priorities, ensuring AppSec becomes an enabler of faster, safer software delivery.

Operational

Measure, optimize, and sustain the business value of AppSec initiatives. We embed metrics, maturity models, and continuous improvement processes that translate security investments into demonstratable outcomes for engineering, compliance, and the business.

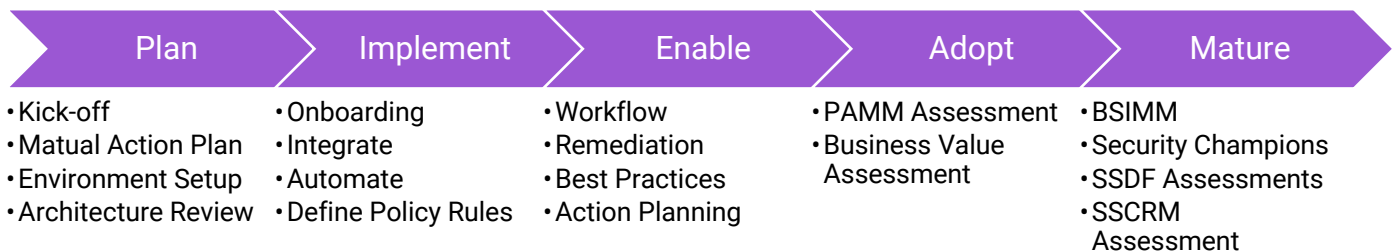
Technical

Deploy, integrate, and scale AppSec tools seamlessly within DevOps ecosystems. Our technical experts ensure tools, automation, and workflows accelerate developer productivity and drive development at scale.

2.2 Approach

Black Duck works to understand Customer requirements, develop and execute on a tailored implementation plan, and supports the adoption of the Black Duck Solution. Below outlines the process Black Duck follows to enable customers.

Figure 2 Services Approach



1. **Plan** – Black Duck works with the Customer team to understand the state of their security program, solution requirements and success criteria. Using the SOT framework, Black Duck will provide a list of recommended activities to achieve Customer’s objectives and present a tailored project plan to implement and integrate the Black Duck solution.
2. **Implement** – The Black Duck team executes on the project plan to implement the Black Duck solution. This may include:
 - The Installation and configuration of the Black Duck solution,
 - Onboarding the in-scope codebases,
 - Integrating the Black Duck solution into Customer’s SDLC processes and systems,
 - Setup of Automated scanning so they occur at regular intervals, and
 - Configuration of Policy Rules.
3. **Enable** – Once the solution is deployed, Black Duck works to enable Customer on the solution. This may include:
 - Implementation of advanced workflows,
 - Review of the issues and guidance on remediation,
 - Best practices sessions,
 - Instructor led training,
 - Assessment using out Product Adopt Mature Model (PAMM), and
 - Creation of an Action plan with recommended next steps.

4. **Adopt** – Once Customer is enabled, the Black Duck continues to support Customer through the adoption of the Black Duck products. During this phase Customer will have service hours allocated to utilize our SOT services to further to improve adoption of the Black Duck solution. The adoption activities may be driven by periodic Business Value and PAMM assessments, which are used to help to track and identify key activities to increase the adoption of the Black Duck solution.
5. **Mature** – As Customers Security Program and usage of the Black Duck solution mature, the Black Duck team may provide further guidance by:
 - Completing a BSIMM Assessment,
 - Assisting with the development of Security Champions,
 - SSDF Assessments.

2.3 Service Hours

The budgeted number of hours to support the Customers Implementation will be determined based on requirements and the cost of the Services. If required, additional hours are available at an additional cost and require a signed agreement.

2.4 Location of Performance of Services

Services will be delivered remotely.

Onsite delivery is available at an additional cost and requires a signed agreement. Travel and expenses for the onsite delivery will be billed separately based on actual costs.

3 Scope of Services

The scope of this Implementation is limited to the currently supported versions of the following Licensed Products:

Product
Black Duck® SCA
Black Duck® Coverity®
Black Duck Polaris™ Platform
Black Duck Seeker
Black Duck SRM

4 Prerequisites and Dependencies

The following is a list of requirements and dependencies that Customer must meet to enable Black Duck to perform the Services as described in this Services Package:

- 1 Provide a primary point of contact with a deep understanding of their requirements for the in-scope Black Duck Product.

- 2 Have access to the internet to be able to access the self-guided material and Black Duck Community resources.
- 3 Have access to an active license for the in-scope product.
- 4 For on premise deployments:
 - Have admin access to the machines that will host the in-scope product, and
 - Ensure the target machines meet the in-scope product's hardware, software and OS requirements.
- 5 For SaaS or Hosted Customers, access to the tenant or hosted instance of the in-scope product.
- 6 Identify the codebases that Black Duck product(s) will analyze.
- 7 Ensure a successful regular build (i.e., not using Licensed Product) of each codebase has been completed on the build server.
- 8 Provide access to system administration assistance for any hardware or networking issues.

If Customer does not meet the prerequisites and dependencies described above, and to the extent that Black Duck is unable to perform the Services because of Customer's failure to meet those prerequisites and dependencies, Black Duck will not be obligated to perform the affected Services.

5 Purchasing Agreement

The parties shall mutually agree to the schedule for the performance of the Services, subject to the terms of the Purchasing Agreement and this Service Package. All Services described within this Services Package must be used within one year of the Start Date set forth in the Purchasing Agreement pursuant to which the Services were purchased. Unused services are non-refundable and non-transferable pursuant to the terms and conditions of the Purchasing Agreement. Performance of Services is subject to scheduling and Customer availability.

End of Services Package