

Black Duck Foundation Implementation Package

The services described in this **Black Duck Foundation Implementation Package** (the “**Services**”) are provided by Black Duck® and/or its Affiliates (collectively, “Black Duck”) to Customer in accordance with the terms of this Services Package and are subject to the terms and conditions of the purchasing agreement to which this Services Package is attached (the “**Purchasing Agreement**”) and such terms and conditions are incorporated herein by reference. All capitalized terms that are not defined in this Services Package will have the meaning set forth in the Purchasing Agreement.

1 Overview

The Foundation Implementation Package helps customers become acquainted with Black Duck products. To enable Customer, Black Duck provides access to a project plan and online product training to provide step-by-step guidance to deploy and adopt the in-scope Black Duck product. Customers are also provided with on-demand access to a Black Duck product expert.

To assist with the deployment, the Foundation Implementation Package will provide guidance on the following:

- Installing and configuring the in-scope Black Duck product with guidance on:
 - Product setup
 - Navigating the Interface
 - Managing Users and Roles
 - Generating Reports
- Integrating the in-scope Black Duck product with:
 - Identity Access Management (IAM) solution
 - Notification systems
- Setting up and running an initial scan:
 - Installation of the in-scope Black Duck product scanning tools
 - Scanning Strategy
 - Running a scan and Baselining Results
- Workflow enablement
 - CI/CD Integration
 - Issue Tracking Integration

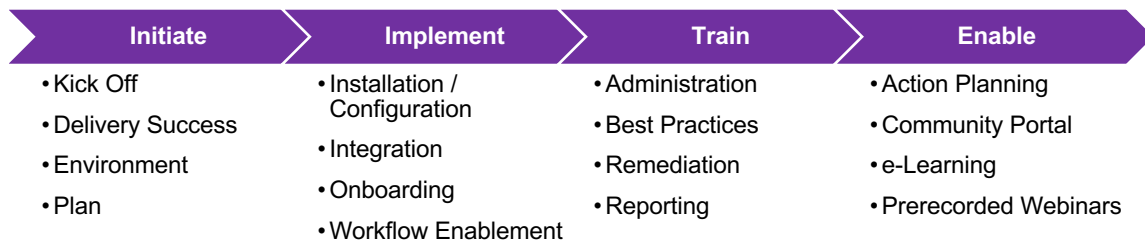
On completion of the Services, Customer may engage Black Duck to complete an assessment with Black Duck Product Adoption Maturity Model (PAMM) and get recommendations on how to further adopt the in-scope Black Duck product.

2 Implementation Approach

Black Duck will provide self-guided online resources to assist the Customer with onboarding of the target codebase onto the in-scope Black Duck product.

The phases of this Foundation Implementation Package are:

Figure 1: Phases



2.1 Initiate

In the Initiate phase, Black Duck will introduce the Foundation Implementation Package to Customer in one or more meetings with the following objectives.

- **Kick Off** – Review Customer goals and organizational outcomes. Review of self-onboarding tools to educate Customer on how to access the instruction guides.
- **Delivery Success** – Confirm Customer’s success criteria, as they relate to the scope.
- **Environment** – Establish the initial environmental needs per Customer requirements.
- **Plan** – Communicate Foundation Implementation Plan and review how to schedule on-demand session and communicate with Black Duck as Customer manages deliverables.

Prior to starting this phase, Customer must ensure they have met the Prerequisites and Dependencies outlined in section 7.

2.2 Implement

Black Duck will provide online resources to assist Customer with the installation and configuration of the in-scope Black Duck product and the onboarding of a codebase.

Objectives of this phase are:

- **Installation/Configuration** – Black Duck will provide instructions to assist Customer with the installation and configuration of the in-scope Black Duck product
- **Integration** – Integrating the in-scope Black Duck product with supported solutions for:
 - Source Code Management, and
 - Workflow and notifications.
- **Initial Test** – Execution of the in-scope Black Duck product’s application security testing capabilities. Guidance includes:
 - Selecting a testing strategy for the in-scope Black Duck product,
 - Executing a test,
 - Establishing a Baseline,
 - Triaging defects and handling false positives, and
 - Test optimization.
- **Workflow Enablement** – Black Duck will provide instruction to assist Customer with automating the central analysis and integration with a supported third-party continuous integration tool (e.g., Azure or Jenkins).

A list of the supported integrations is found at <https://www.blackduck.com/integrations.html>.

2.3 Train

Black Duck will give Customer access to online training resources covering the following:

- **Administration** – configuration of the in-scope Black Duck product, including user roles, and creating and managing projects.
- **Basic Tool Usage** – review of basic tool functionality, completion of application security testing, and working with test results.
- **Reporting** – review of the in-scope Black Duck product standard reports.

2.4 Enable

The Enable Phase aims to ensure that Customer is set up for success and is ready to begin using the in-scope Black Duck product.

At the start of this phase, Black Duck will meet with Customer and assess the implementation with our PAMM, a framework that quantitatively measures Customer's adoption of Black Duck's AppSec tools. Once the PAMM Assessment is complete, Black Duck will create an Action Plan outlining the recommended activities for Customer's continued adoption of the in-scope Black Duck product.

Black Duck will review the PAMM and action plan with Customer and transition Customer to the Black Duck Customer Success Manager.

Black Duck will provide Customer with access to:

- The PAMM,
- The *Action Plan*, and
- The Community Portal.

3 On-demand Sessions

To assist with the implementation of the in-scope Black Duck product, Customer is provided with a booking link that can be used to schedule up to eight (8) hours of one-on-one sessions with a Black Duck product expert to support the deployment of the in-scope Black Duck product.

4 Service Delivery

4.1 Location

Services will be delivered remotely.

4.2 Language

All services and supporting material are provided in the English unless previously agreed on.

5 Scope Management

The scope of this Implementation is limited to the currently supported versions of the following Black Duck products:

Product
Black Duck® SCA

Black Duck® Coverity®
Black Duck® Polaris™ Platform
Black Duck® Seeker
Black Duck® Software Risk Manager™

6 Duration

All services described in this package shall be completed within **90 days** from the project kick-off date.

7 Prerequisites and Dependencies

The following is a list of requirements and dependencies that Customer must meet to enable Black Duck to perform the Services as described in this Services Package:

1. Provide a primary point of contact with a deep understanding of their requirements for the in-scope Black Duck product.
2. Have access to the internet to be able to access the self-guided material and Black Duck Community resources.
3. Have access to an active license for the in-scope Black Duck product.
4. For on premise deployments:
 - o Have admin access to the machines that will host the in-scope Black Duck product, and
 - o Ensure the target machines meet the in-scope product's hardware, software and OS requirements.
5. For SaaS or Hosted Customers, access to the tenant or hosted instance of the in-scope Black Duck product.

If the Customer does not meet the prerequisites and dependencies described above, and to the extent that Black Duck is unable to perform the Services because of Customer's failure to meet those prerequisites and dependencies, Black Duck will not be obligated to perform the affected Services.

8 Purchasing Agreement

The parties shall mutually agree to the schedule for the performance of the Services, subject to the terms of the Purchasing Agreement and this Services Package. All Services described within this Services Package must be used within one year of the License Start Date outlined in the Purchasing Agreement pursuant to which these Services were purchased. Unused Services are non-refundable and non-transferable pursuant to the terms and conditions of the Purchasing Agreement. Performance of Services is subject to scheduling and Customer availability.

End of Services Package