

Black Duck® SCA – QuickStart – Implementation Package

The services described in this QuickStart Implementation Package for Black Duck SCA (the "**Services**") are provided by Black Duck® and/or its Affiliates (collectively, "**BD**") to Customer in accordance with the terms of this QuickStart Implementation Package for Black Duck SCA (this "**Services Package**") and are subject to the terms and conditions of the Purchasing Agreement and the End User License and Maintenance Agreement pursuant to which this Services Package has been purchased by Customer, or where no such agreement governing the Services to be provided is referenced therein, the most recent version of the End User License Agreement posted at <https://www.blackduck.com/company/legal/end-user-licenses.html> (collectively, the "**Agreement**"), and such terms and conditions are incorporated herein by reference. All capitalized terms that are not defined in this Services Package will have the meaning set forth in the Agreement.

1 Overview

Customer is planning the deployment of Black Duck SCA for use per the Agreement. BD will host a webinar series and will provide step-by-step guidance to assist with Customer's deployment and adoption of Black Duck SCA.

The Services include the following highlights:

- Instructions to configure a BD hosted Black Duck SCA instance, with guidance on:
 - Navigating the Interface
 - Managing Users and Roles
 - Generating Reports
- Setting up and running an initial scan on the in-scope codebase:
 - Scanning with Detect
 - Understanding results
 - Scan automation
- Integrating Black Duck SCA with:
 - Identity Access Management (IAM) solution
 - Notification systems
 - CI/CD tooling

1.1 Package Delivery Success Criteria

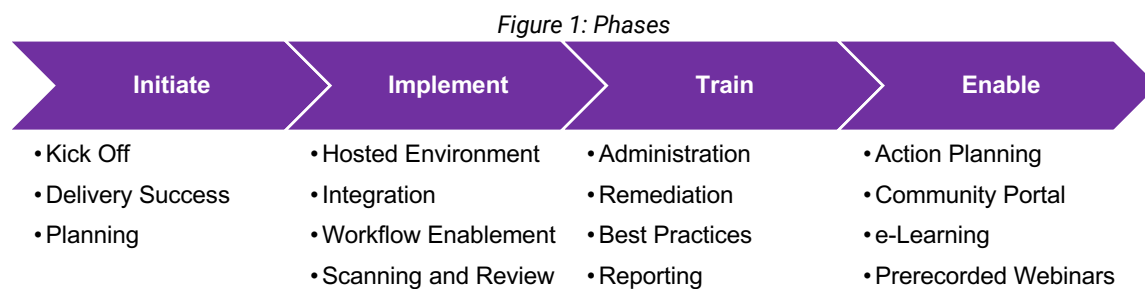
Item	Criteria
1	Self-guided online resources are provided to the Black Duck SCA administrator and any other parties designated by Customer.
2	Instructions on how to access post-implementation support, including self-paced eLearning, Community Portal, and access to technical support have been provided.
3	BD has provided Customer with guidance on how to: • Provide End-User access,

Item	Criteria
	• Install and run Black Duck Detect, and • Interpret findings in Black Duck SCA scans.

2 Implementation Approach

BD will provide self-guided online resources to assist Customer with onboarding of the target codebase onto the Licensed Product.

The phases of this QuickStart implementation package are:



BD will invite Customer to a webinar series to provide additional support with the Implementation Phases. The topics covered in the webinar series are:

- System architecture and User Interface overview
- Scanning best practices and reviewing scan results
- Workflow enablement

2.1 Initiate

The Initiate Phase will be conducted by BD and Customer in one or more meetings with the following objectives:

- **Kick-Off** – Review Customer goals and organizational outcomes. Review of self-onboarding tools to educate Customer how to access the instruction guides.
- **Delivery Success** – Confirm Customer's success criteria, as they relate to the scope.
- **Environment** – Establish the initial environmental needs per Customer requirements.
 - BD hosted Black Duck SCA Instance,
 - Black Duck Alert, and
 - Black Duck Reporting DB access.
- **Plan** – Identify a plan of action on how to communicate with BD as Customer manages deliverables.

2.2 Implement

BD will provide online resources to assist Customer with the configuration of a BD hosted Black Duck SCA solution and the onboarding of a codebase.

Objectives of this phase are:

- **Hosted Environment** – BD will provide instructions to assist Customer with the configuration a BD hosted Black Duck SCA instance and, optionally, the Black Duck SCA Alert server.
- **Integration** – BD will provide instructions to assist Customer with the integration of:
 - A supported 3rd party identity and access management solution (such as Active Directory, LDAP, other support Single Sign-on solutions), and
 - 3rd party notification solution (e.g., as e-mail, MS Teams, and Slack).
- **Workflow Integration** – BD will provide instruction to help Customer integrate one (1) 3rd party continuous integration tool (e.g., Azure, Bamboo, and Jenkins).
- **Scanning and Review** – BD will provide instructions to help Customer with the onboarding of a codebase. Guidance includes:
 - Installing and configuring Black Duck Detect;
 - Executing a scan with Signature and Detector analysis; and
 - Reviewing and interpreting of the initial codebase's scan results.

2.3 Train

BD will provide Customer access to online training resources covering the following:

- **Administration** – configuration of Black Duck SCA, including Project and User Roles, and creating and managing projects.
- **Basic Tool Usage** – review of basic tool functionality, completion of initial scans, and working with scan results.
- **Best Practices** – training on how Black Duck SCA should scan codebases and integrate them into the Customer's software development lifecycle ("SDLC").
- **Remediation** – remediation practices dependent on Customer needs, including policy management, security, and license compliance (if applicable).
- **Reporting** – review of Black Duck SCA standard reports.

2.4 Enable

This phase aims to ensure that Customer is set up for success and is ready to begin using Black Duck SCA. At the start of this phase, BD will complete an action plan outlining the recommended activities for Customer's continued adoption of Black Duck SCA.

BD will review the action plan with Customer and transition Customer to the BD Customer Success Manager.

BD will provide Customer with access to:

- The **Action Plan**,
- The **Community Portal**, including:
 - **Online Documentation**
 - **"How to" Articles**
- Online Product Training (self-paced), and
- Prerecorded Webinars.

3 Scope Limitations

Licensed Products covered by this Services Package:

Product	Version
Black Duck SCA hosted by BD	Hosted
Black Duck Detect	Currently Supported Versions
Black Duck Alert	Hosted

The installation and configuration of the On-prem Black Duck SCA instance, a standalone Black Duck Binary Analysis, the Cryptography Module, and OpsSight are out of scope for the package.

4 Prerequisites and Dependencies

The following is a list of requirements and dependencies that the Customer must meet to enable Black Duck to perform the Services as described in this Services Package:

1. Provide a primary point of contact with a deep understanding of the requirements;
2. Review the Documentation and environment needs that meet the minimum requirements for Black Duck Detect;
3. Verify that Customer has a valid license file for Black Duck SCA;
4. Identify the Project Team and the initial codebase that Black Duck SCA will scan as part of the services delivery;
5. Ensure successful regular builds (i.e., not using Black Duck SCA) of the codebase are completed on the build server(s); and
6. Provide access to development operations, infrastructure, security, and network teams for assistance for any build environment or networking issues.

If Customer does not meet the prerequisites and dependencies described above, and to the extent that BD is unable to perform the Services because of Customer's failure to meet those prerequisites and dependencies, BD will not be obligated to perform the affected Services.

5 Location of Performance of Services

BD will deliver the Services remotely.

6 Purchasing Agreement

The parties shall mutually agree to the schedule for the Services' performance, subject to the terms of the Agreement and this Service Package. All Services described within this Services Package must be used within one year of the Start Date set forth in the Purchasing Agreement pursuant to which these Services were purchased. Unused services are non-refundable and non-transferable pursuant to the terms and conditions of the Purchasing Agreement. Performance of Services is subject to scheduling and Customer availability.

End of Services Package