

Black Duck® Defensics® Fuzzing – QuickStart – Onboarding Package

The services described in this QuickStart Onboarding Package for Defensics (the “**Services**”) are provided on by Black Duck® and/or its Affiliates (collectively, “**BD**”) to Customer in accordance with the terms of this QuickStart Onboarding Package for Defensics (this “**Services Package**”) and are subject to the terms and conditions of the Purchasing Agreement and the End User License and Maintenance Agreement pursuant to which this Services Package has been purchased by Customer, or where no such agreement governing the Services to be provided is referenced therein, the most recent version of the End User License Agreement posted at <https://www.blackduck.com/company/legal/end-user-licenses.html> (collectively, the “**Agreement**”), and such terms and conditions are incorporated herein by reference. All capitalized terms that are not defined in this Services Package will have the meaning set forth in the Agreement.

1 Overview

Customer is planning the deployment of Defensics for use per the Agreement. BD will provide Customer with step-by-step guidance to assist Customer with the deployment and adoption of Defensics. The Services includes the following highlights:

- Instructions to install Defensics with guidance on:
 - Installing and starting the Defensics Monitor,
 - Managing Defensics Licenses, and
 - Installing test suites.
- Defensics configuration and test run design with:
 - Configuring a test target,
 - Executing a test run, and
 - Reviewing the results.

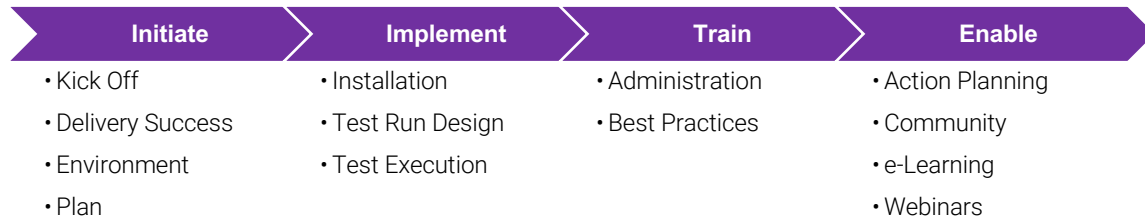
1.1 Package Delivery Success Criteria

Item	Criteria
1	Self-guided online resources are provided to the Defensics administrator, and any other parties designated by the Customer.
2	Instructions on how to access post-implementation support, including self-paced eLearning, Community Portal, and access to technical support have been provided.
3	BD has provided Customer with guidance on how to: • Install and configure Defensics, • Executing a test run, and • Review test results

2 Implementation Approach

BD will provide self-guided online resources to assist the Customer with onboarding of the target codebase onto the Licensed Product.

Figure 1: Phases



2.1 Initiate

The Initiate Phase will be conducted by BD and Customer in one or more meetings with the following objectives.

- **Kick Off** – Review Customer goals and organizational outcomes. Review of self-onboarding tools to educate the customer on how to access instructional guides.
- **Delivery Success** – Confirm Customer's success criteria, as they relate to the scope.
- **Environment** – Establish the initial environmental needs per Customer requirements.
 - Defensics Monitor
 - Test target
- **Plan** – Identify a plan of action on how to communicate with BD as Customer manages deliverables.

2.2 Implement

BD will provide online resources to assist Customer with the installation and configuration of the Defensics and the setup of a test target.

Objectives of this phase are:

- **Environment Setup** – BD will provide instructions to assist Customer with the installation and configuration of Defensics and test suites. Guidance will cover the installation of the Defensics Monitor:
 - Configuring the Defensics license manager,
 - Configuring the Defensics Monitor, and
 - Installing test suits.
- **Initial Test Run** - BD will provide self-guided online resources to assist Customer with the setup of a test target and design of a test run. Instructions include:
 - Configuring Defensics and the test target,
 - Executing a test run, and
 - Observing Results.

2.3 Train

BD will give Customer access to online training resources that cover the following:

- **Administration** – configuration of Defensics, including setting up the Defensics Monitor, License Management, and Test Suite installation.
- **Basic Tool Usage** – review of basic tool functionality, completion of a test run, and working with results.

2.4 Enable

The Enable Phase aims to ensure that Customer is set up for success and is ready to begin using Defensics. At the start of this phase, BD will complete an action plan outlining the recommended activities for Customer's continued adoption of Defensics.

BD will review the action plan with Customer and transition Customer to the BD Customer Success Manager.

BD will provide Customer with access to:

- The Action Plan,
- The Community Portal,
- Online Product Training, and
- Webinars.

2 Scope Limitations

The scope of Services is limited to currently supported versions of Defensics.

3 Prerequisites and Dependencies

Entry Criteria – The following is a list of requirements and dependencies that the Customer must meet to enable BD to perform the Services as described in this Services Package:

1. Provide a primary point of contact with a deep understanding of the requirements.
2. Verify that a valid license file for Defensics has been received.
3. Review the Documentation and secure hardware that meets the minimum requirements for Defensics.
4. Identify the project team(s) BD will work with for the Services.
5. Provide access to infrastructure, security, and network teams to assist with any hardware or networking issues.
6. Remote access for hands-on activities by BD staff is available.
7. Provide office space for the BD consultant if onsite.

If the Customer does not meet the prerequisites and dependencies described above, and to the extent that BD is unable to perform the Services because of Customer's failure to meet those prerequisites and dependencies, BD will not be obligated to perform the affected Services.

4 Location of Performance of Services

BD will deliver the Services remotely.

5 Purchasing Agreement

The parties shall mutually agree to the schedule for the performance of the Services, subject to the terms of the Agreement and this Services Package. All Services described within this Services Package must be used within one year of the Start Date outlined in the Purchasing Agreement pursuant to which these Services were purchased. Unused services are non-refundable and non-transferable pursuant to the terms and conditions of the Purchasing Agreement. Performance of services is subject to scheduling and Customer availability.

End of Services Package