

Black Duck® Seeker® Interactive Analysis – QuickStart – Onboarding Package

The services described in this QuickStart Onboarding Package for Seeker (the “**Services**”) are provided by Black Duck® and/or its Affiliates (collectively, “**BD**”) to Customer in accordance with the terms of this QuickStart Onboarding Package for Seeker (this “**Services Package**”) and are subject to the terms and conditions of the Purchasing Agreement and the End User License and Maintenance Agreement pursuant to which this Services Package has been purchased by Customer, or where no such agreement governing the Services to be provided is referenced therein, the most recent version of the End User License Agreement posted at <https://www.blackduck.com/company/legal/end-user-licenses.html> (collectively, the “**Agreement**”), and such terms and conditions are incorporated herein by reference. All capitalized terms that are not defined in this Services Package will have the meaning set forth in the Agreement.

1 Overview

Customer is planning the deployment of Seeker for use per the Agreement. BD will provide Customer with step-by-step guidance to assist Customer with the deployment and adoption of Seeker. The Services include the following highlights:

- Instructions to install and configure Seeker Server with guidance on:
 - Navigating the Interface
 - Managing Users and Roles
 - Generating Reports
- Integrating Seeker with:
 - Identity Access Management (IAM) solution
 - Email
 - CI/CD tooling
- Setting up and attaching the Seeker Agent:
 - Deploying the Seeker Agent
 - Attaching the Seeker Agent to the application

1.1 Package Delivery Success Criteria

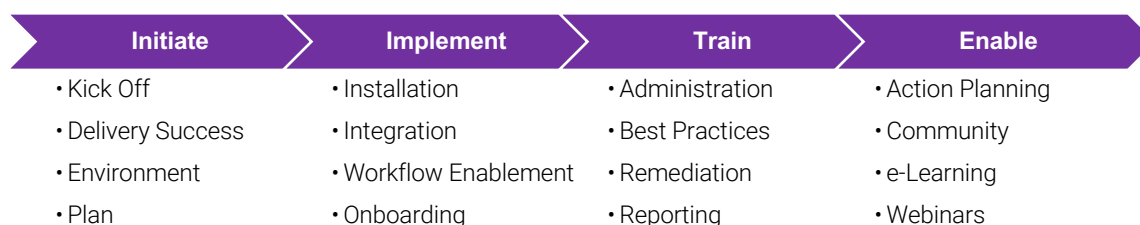
Item	Criteria
1	Self-guided online resources are provided to the Seeker administrator and any other parties designated by the Customer.
2	Instructions on how to access post-implementation support, including self-paced eLearning, Community Portal, and access to technical support have been provided.

Item	Criteria
3	BD has provided Customer with guidance on how to: • Install and configure Seeker Server, • Provide End-User access, and • Deploy and configure Seeker Agent

2 Deployment Approach

BD will provide self-guided online resources to assist the Customer with onboarding of the target codebase onto the Licensed Product.

Figure 1: Phases



1.2 Initiate

The Initiate Phase will be conducted by BD and Customer in one or more meetings with the following objectives.

- **Kick Off** – Review Customer goals and organizational outcomes. Review of self-onboarding tools to educate the customer on how to access the instruction guides.
- **Delivery Success** – Confirm Customer’s success criteria, as they relate to the scope.
- **Environment** – Establish the initial environmental needs per Customer requirements.
 - Seeker Server
 - Seeker Agent
- **Plan** – Identify a plan of action on how to communicate with BD as Customer manages deliverables.

1.3 Implement

BD will provide online resources to assist Customer with the installation and configuration of Seeker and the onboarding of an application.

Objectives of this phase are:

- **Environment Setup** – BD will provide instructions to assist Customer with the installation and configuration of Seeker Server and Seeker Agents. Guidance will cover the installation of Seeker Server including:
 - Integration with support Lightweight Directory Access Protocol (“LDAP”), Single sign-on (“SSO”), and Simple Mail Transfer Protocol (“SMTP”) solutions,

- User creation,
 - Project creation, and
 - Database backup.
- **Seeker Agent** – BD will provide self-guided online resources to assist Customer with the configuration of the Seeker Agent and attaching it to the target application. Instruction includes:
 - Downloading and deploying the agent,
 - Configuring the agent,
 - Attaching the agent to the application,
 - Configuring version management,
 - Triaging defects and handling false positives, and
 - Agent tuning.
- **Workflow integration** – BD will provide instructions to assist the customer with automating the deployment of the Seeker Agent with a third-party continuous integration tool (e.g., Azure or Jenkins).

1.4 Train

BD will give Customer access to online training resources that cover the following:

- **Administration** – configuration of Seeker, including user roles, and creating and managing projects.
- **Basic Tool Usage** – review of basic tool functionality, attaching the Seeker Agent, and working with scan results.
- **Reporting** – review of Seeker standard reports.

1.5 Enable

The Enable Phase aims to ensure that Customer is set up for success and is ready to begin using Seeker. At the start of this phase, BD will complete an action plan outlining the recommended activities for Customer's continued adoption of Seeker.

BD will review the action plan with Customer and transition Customer to the BD Customer Success Manager.

BD will provide Customer with access to:

- The Action Plan,
- The Community Portal,
- Online Product Training, and
- Webinars.

3 Scope Limitations

Seeker Scope is limited to Applications using technologies supported by Seeker. Please refer to the latest Seeker Support Matrix found in the Documentation for additional details.

4 Prerequisites and Dependencies

Entry Criteria – The following is a list of requirements and dependencies that the Customer must meet to enable BD to perform the Services as described in this Services Package:

1. Provide a primary point of contact with a deep understanding of their requirements;
2. Have access to the internet to be able to access the self-guided material and BD Community resources;
3. Have access to the Seeker product installers and active licenses via the BD Community;
4. Review the Installation and Deployment Guide found in the Documentation and secure hardware that meets the minimum requirements for:
 - o One (1) Seeker Connect host server,
 - o One (1) application server for each in-scope application,
5. Have admin access to the machines that will host the Seeker product,
6. Allow communication to the Seeker Server through ports 8080 (HTTP) or 8443 (HTTPS), and
7. Ensure a successful deployment (i.e., not using Seeker) of each in-scope application has been completed on the application server.

If the Customer does not meet the prerequisites and dependencies described above, and to the extent that BD is unable to perform the Services because of Customer's failure to meet those prerequisites and dependencies, BD will not be obligated to perform the affected Services.

5 Location of Performance of Services

BD will deliver the Services remotely.

6 Purchasing Agreement

The parties shall mutually agree to the schedule for the performance of the Services, subject to the terms of the Agreement and this Services Package. All Services described within this Services Package must be used within one year of the Start Date outlined in the Purchasing Agreement pursuant to which these Services were purchased. Unused services are non-refundable and non-transferable pursuant to the terms and conditions of the Purchasing Agreement. Performance of services is subject to scheduling and Customer availability.

End of Services Package