

Implementation and Deployment Services

Supported through Client Services

Want to get the most value out of your security investment? Need to accelerate your time to value? In search of a customized solution to enable your desired workflow? The Black Duck Client Services team can help you quickly learn how to utilize and manage your application testing tools and can develop custom solutions to achieve your security goals.

Our Black Duck team of experts offers product services that support a variety of implementation workflows from onboarding to deployment, and provides specialized product adoption services across all our application security tools including Coverity® Static Analysis, Black Duck® SCA, Seeker®, and Defensics® Fuzzing.

Taking advantage of these services allows you and your teams to ramp up fast and return the value on your security investment at a rapid pace. Our teams will show you how to best utilize and manage your application testing tools for the long term, utilizing best practices techniques geared specifically to your organization.

We can also address a range of needs, from offering best-in-class technical expertise to workflow integrations for your newly purchased AppSec tools. We can also provide focused training, custom implementations, and program/project management to promote AppSec tool expansion and satisfaction throughout your organization.

Select the service that fits your needs

Black Duck product services for implementation and expansion are delivered in three models: onboarding packages, expert services, and custom solutions.

ONBOARDING PACKAGES

EXPERT SERVICES

CUSTOM SOLUTIONS

Onboarding packages

GETTING STARTED  OPTIMIZING
MATURITY LEVEL

Expert services

GETTING STARTED  OPTIMIZING
MATURITY LEVEL

Custom solutions

GETTING STARTED  OPTIMIZING
MATURITY LEVEL

Start with a structured and guided onboarding approach

Onboarding packages



Onboarding packages are designed to support new customers looking to stand up their new application security tools quickly. These well-defined packages provide a structured approach to guide you through onboarding, deployment, and success planning for any new Black Duck application security tool.

Packages are offered in tiers to ensure your service level requirements are right-sized to your business needs.

Deploy and expand your Black Duck tools throughout your organization

Expert services



Ready to expand your tools beyond your initial implementation? Our expert services allow you to lean on expert guidance when you are ready to mature an existing deployment or further expand your tools across your organization. You can engage with our Black Duck team on a frequency that works for you by purchasing expert service hours.

Tackle complex or unique implementations with a tailored delivery plan

Custom solutions



For customers looking for a more tailored delivery and implementation, custom solutions are a perfect fit. Each custom solution consists of a proposal outlining agreed-upon resources and deliverables that match your organization's unique goals.

Need security services beyond Black Duck tools?

If your project requires broader services, the Black Duck consulting team has over 400 security experts who can craft a solution specific to each customer. Black Duck consultants help organizations evaluate, stand up, and mature a multitude of software security programs and initiatives.

The Black Duck consulting team can deliver:

- A Maturity Action Plan (MAP) to remediate identified security gaps
- Software security intelligently mapped out into your SDLC to drive CI/CD initiatives
- Guidance and a plan to move and secure applications to the cloud
- A process to thoughtfully manage open source software

Learn more

If you want to learn more about implementation and deployment services for your Black Duck tools or broader security initiatives, please reach out to your Black Duck sales representative or contact us directly at sig-info@blackduck.com.

About Black Duck

Black Duck® offers the most comprehensive, powerful, and trusted portfolio of application security solutions in the industry. We have an unmatched track record of helping organizations around the world secure their software quickly, integrate security efficiently in their development environments, and safely innovate with new technologies. As the recognized leaders, experts, and innovators in software security, Black Duck has everything you need to build trust in your software. Learn more at www.blackduck.com.

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